**Mark Osea**

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**Chain of Command**

I haven’t had much technological troubleshooting issues. However, should the occasional moments arise, I first try resolving the issues myself and get all hands on. If it is something I can’t fix, I give a call to Mr. Newton, the school site technician. He will stop by the classroom and try to get it fixed. At that point, I have not tried calling for district-level support. As such, I don’t know what happens after the site technician.